

Terms and Conditions

Course Payments

Paid-for courses, events and workshops will be invoiced shortly after booking. Full refunds will be made for courses cancelled in advance of 5 days before the course commences, or if VNET cancel the course after payment has been made.

If cancellation is made less than 5 days before the course commences no refund will be made (unless in exceptional circumstance, eg Ofsted visiting).

Invoices must be paid within 30 days quoting invoice number as reference. Payment details will be included on the invoice.

Course Bookings

Please note that both our free courses, workshops and conferences are available to VNET members only.

Contact support@vnetcic.com